




**NAER 2007 10<sup>TH</sup> ANNUAL CONFERENCE SCHEDULE AT-A-GLANCE**

| PRE-<br>CONFERENCE EDUCATION*   | 10 <sup>TH</sup> ANNUAL CONFERENCE  | 10 <sup>TH</sup> ANNUAL CONFERENCE  | 10 <sup>TH</sup> ANNUAL CONFERENCE   | 10 <sup>TH</sup> ANNUAL CONFERENCE   | 10 <sup>TH</sup> ANNUAL CONFERENCE  | POST-CONFERENCE<br>EDUCATION*  |
|---|---|---|--|--|---|--|
| SATURDAY<br>APRIL 28  | SUNDAY<br>APRIL 29  | MONDAY<br>April 30  | TUESDAY A.M.<br>MAY 1  | TUESDAY P.M.<br>MAY 1  | WEDNESDAY<br>MAY 2  | WEDNESDAY<br>MAY 2   |
| <p><b>9:00 am - 10:00 am</b><br/>Continental Breakfast<br/>Location: Plimsol</p> <p><b>10:00 am - 6:00 pm</b><br/><br/>Certified Recognition Professional (CRP) Courses<br/>*Pre-registration required.</p> <p><i>Structuring Recognition Programs for Success (Course I)*</i><br/>Location: Scarbrough One</p> <p><i>Applying Recognition Systems*</i><br/>Location: Scarbrough Two</p> <p><b>5:00 pm - 6:00 pm</b><br/>CRP Course Testing<br/>Location: Scarbrough One &amp; Two</p>                                   | <p><b>12:00 noon - 5:30 pm</b><br/>Attendee Registration<br/>Location: 2<sup>nd</sup> floor</p> <p><b>5:30 pm - 6:00 pm</b><br/>Welcome &amp; Orientation<br/>Location: Ballroom ABC</p> <p><b>6:00 pm - 7:00 pm</b><br/><u>Keynote Address</u><br/>Ginger Hardage<br/>Senior VP of Corporate Communications<br/>Southwest Airlines<br/>Location: Ballroom ABC</p> <p><b>7:15 pm - 9:00 pm</b><br/>All Attendee Reception &amp; Exhibits<br/>"A World of Recognition Ideas"<br/>Location: Harborside Center</p> | <p><b>8:00 am - 9:00 am</b><br/>Coffee Chat<br/>Mug of Motivation<br/>Location: Scarbrough Ballroom</p> <p><b>8:30 am - 9:00 am</b><br/>Continental Breakfast<br/>Location: Scarbrough Ballroom</p> <p><b>9:00 am - 10:15 am</b><br/><u>Keynote Address</u><br/>Chester Elton<br/>O.C. Tanner Co.<br/>Location: Ballroom ABC</p> <p><b>10:15 am - 10:30 am</b><br/>Refreshment Break<br/>Location: Prefunction North</p> <p><b>10:30 am - 11:30 am</b><br/><b>CONCURRENT WORKSHOPS</b></p> <p><i>Going Global—The Challenge of Making Incentive Programs Work Worldwide</i><br/>Location: Sloane</p> <p><i>The Ten Immutable Laws of Recognition and Why They Matter to You</i><br/>Location: Verelst</p> <p><i>Employee Recognition at QUALCOMM- Hashed, Mashed, Baked &amp; Fried</i><br/>Location: Percival</p> <p><i>Get It Together: Aligning Recognition Systems and Practices to Reinforce Corporate Goals</i><br/>Location: Vernon</p> <p><b>11:40 am - 12:45 pm</b><br/>General Announcements &amp; Networking Lunch<br/>Location: Scarbrough Ballroom</p> <p><b>12:45 pm - 3:00 pm</b><br/>Exhibits, Recognition Fair and Desserts<br/>Location: Harborside Center</p> <p><b>3:00 pm - 4:15 pm</b><br/><u>Keynote Address</u><br/>Bob Nelson, Ph.D.<br/>Nelson Motivation, Inc.<br/>Location: Ballroom ABC</p> <p>Free Evening to Enjoy Savannah!</p> | <p><b>7:00 am - 8:00 am</b><br/>Coffee Chat<br/>Mug of Motivation<br/>Location: Scarbrough Ballroom</p> <p><b>7:30 am - 8:00 am</b><br/>Continental Breakfast<br/>Location: Scarbrough Ballroom</p> <p><b>8:00 am - 8:15 am</b><br/>Opening Comments</p> <p><b>8:15 am - 9:30 am</b><br/><u>Keynote Address</u><br/>Jacqueline Coulter<br/>Manager of HR &amp; Recognition<br/>Boeing<br/>Location: Ballroom ABC</p> <p><b>9:30 am - 9:40 am</b><br/>Refreshment Break<br/>Location: Prefunction North</p> <p><b>9:40 am - 10:40 am</b><br/>NAER MEMBERSHIP MEETING<br/>Committee Updates<br/>Location: Ballroom ABC</p> <p><b>10:45 am - 11:45 am</b><br/><b>CONCURRENT WORKSHOPS</b></p> <p><i>Developing &amp; Implementing a Recognition Strategy</i><br/>Location: Sloane</p> <p><i>Modern Interactive Recognition Programs for the Healthcare Industry</i><br/>Location: Vernon</p> <p><i>Are We Still Having Fun? Creating a FUN Atmosphere in a Stressful Sales Environment</i><br/>Location: Percival</p> <p><i>Daily Recognition on a Dime</i><br/>Location: Verelst</p> | <p><b>11:50 am - 12:45 pm</b><br/>Ambassador Presentation &amp; Networking Lunch<br/>Location: Scarbrough Ballroom</p> <p><b>12:45 pm - 1:45 pm</b><br/><u>Keynote Address</u><br/>Mike Convery<br/>Vice President, Claim Dept.<br/>MetLife Auto &amp; Home<br/>Location: Ballroom ABC</p> <p><b>1:45 pm - 2:00 pm</b><br/>Refreshment Break<br/>Location: Prefunction North</p> <p><b>2:00 pm - 3:00 pm</b><br/>Recognition &amp; Tax Laws<br/>George Delta, Attorney<br/>Location: Ballroom ABC</p> <p><b>3:00 pm - 3:15 pm</b><br/>Refreshment Break<br/>Location: Prefunction North</p> <p><b>3:15 pm - 4:15 pm</b><br/><b>CONCURRENT WORKSHOPS</b></p> <p><i>50 Burning Recognition Questions Answered in 50 Fast Minutes</i><br/>Location: Vernon</p> <p><i>How the USPS Applied Technology &amp; Partnership to Drive Employee Performance and Recognition</i><br/>Location: Percival</p> <p><i>Industry-based Round Table Discussions</i><br/>Location: Sloane</p> <p><i>Magician? Artist? Coach? The Many Hats of the Recognition Consultant/Manager</i><br/>Location: Verelst</p> <p><b>6:00 pm - 7:30 pm</b><br/>Cocktail Reception and Live Auction<br/>Location: Scarbrough</p> <p><b>7:30 pm - 9:00 pm</b><br/>10<sup>th</sup> Annual Awards Dinner and Dance<br/>Location: Harborside Center<br/>9:00 pm - 12:00 pm<br/>DJ with Karaoke<br/>Location: Harborside Center</p> | <p><b>8:00 am - 8:30 am</b><br/>Continental Breakfast<br/>Location: Scarbrough Ballroom</p> <p><b>8:30 am - 8:45 am</b><br/>Opening Comments</p> <p><b>8:45 am - 9:45 am</b><br/><u>Keynote Address</u><br/>Mac Anderson<br/>Simple Truths<br/>Location: Ballroom ABC</p> <p><b>9:45 am - 10:00 am</b><br/>Closing Comments and Announcements<br/>Location: Ballroom ABC</p> <p><b>10:00 am</b><br/><i>Adjourn</i><br/><br/><i>Departures All Day</i></p> | <p><b>10:15 am - 5:15 pm</b><br/><br/>Certified Recognition Professional (CRP) Courses<br/>*Pre-registration required.</p> <p><i>Recognition Administration and Maintenance*</i></p> <p><b>5:15 pm - 6:15 pm</b><br/>CRP Course Testing<br/>Location: Verelst</p> |
| <p><b>SUNDAY<br/>APRIL 29</b></p> <p><b>8:00 am - 9:00 am</b><br/>Continental Breakfast<br/>Location: Plimsol</p> <p><b>9:00 am - 4:00 pm</b><br/><br/>Certified Recognition Professional (CRP) Courses<br/>*Pre-registration required.</p> <p><i>Strategic Planning and Measurement*</i><br/>Location: Savannah</p> <p><i>Recognition Administration and Maintenance*</i><br/>Location: Verelst Percival</p> <p><b>4:00 pm - 5:00 pm</b><br/>CRP Course Testing<br/>Location: Savannah &amp; Verelst Percival Rooms</p> |   |   |  |  |   |  |